

TELEPHONES: If you want to make and receive external calls using your room telephone, you must register with Keycom. You can make free calls within the Hall without having to register. You will find full details in the Keycom booklet accompanying this letter.

BEDDING PACK: In your room you will find a set of bed linen, including a sheet, pillow, pillowcase, duvet, and duvet cover; this is yours to keep. You are responsible for washing your bed linen; the Hall does not provide a laundering service. Please note that towels are not included in your bedding pack; you must provide your own.

PERSONAL MUG: At the beginning of the year you will be given a mug for hot drinks. You must take this to the Restaurant at meal times as no cups or mugs are provided in the Restaurant. You are responsible for looking after and cleaning your own mug. You can buy a replacement mug from the office if yours is lost or broken.

ROOM CONTENTS INSURANCE: The University has made arrangements with Endsleigh to provide basic personal property insurance for all residents. Please be aware that not all your possessions may be covered for all eventualities, and you may need to take out additional cover: you must read the insurance documents carefully. All insurance claims and queries should be made direct to Endsleigh.

THE WARDENIAL TEAM: The Warden, Vice-Warden, and student Senior Members take care of the social, pastoral, and disciplinary issues that arise in Hall. They can help with problems both inside and outside the Hall, including academic difficulties, medical or emotional problems, social concerns, and problems with neighbours or other Hall residents. The Wardenial team are here to offer support, help, and guidance if you need it, so please do not be afraid to contact them if you have any queries or problems during the year.

SOCIAL ACTIVITIES: This is a good time to start thinking about the social life of the Hall – it's in your hands! The elected Residents' Club Committee, supervised by the Warden and Vice-Warden, runs the Hall Bar and organises many of the social, sporting, and entertainment events in the Hall. Elections will be held in October, so look out for notices explaining how to join in. You should also think about setting up your own social events and clubs, even if you don't want to join the Residents' Committee; feel free to contact the Warden or Vice-Warden if you need help or advice with any such ventures.

If you have any questions or problems, please talk to a member of staff. We will try to help you to sort out any difficulties; but we cannot help if we do not know there is a problem! All the staff wish you a happy and successful time here, and hope that you will quickly settle into Connaught Hall as your home for the year. We look forward to meeting you all.

With best wishes for the year ahead,

DR JOHN BRODHOLT
Warden

DEIRDRE CRUDEN
Bursar